



Maryland GoVAX COVID-19 Vaccination Support Center

1-855-MDGOVAX | 1-855-634-6829

7 a.m. to 10 p.m. | 7 days a week

The Maryland Department of Health (MDH) opened the Maryland GoVAX COVID-19 Vaccination Support Center to make COVID-19 vaccine appointments and information easily available for Marylanders without internet access.

Callers to the Support Center will hear an initial recorded message about appointment availability at Maryland's mass vaccination sites. Callers can then navigate through a series of prompts to direct their call to desired information.

After callers enter their five-digit home ZIP code, they are given the option to continue by text message or to speak with a live Support Advocate. Text messaging and data rates may apply. Callers who wish to speak to a Support Advocate are then presented with a menu with options to:

- Determine vaccination eligibility
- Locate a COVID-19 testing site (using a 5-digit ZIP code)
- Schedule first and second dose vaccine appointments at a mass vaccination site and receive confirmation for the appointments
- Get help finding a vaccination provider closest to you
- Discover information on the COVID-19 vaccine
- Ask general questions about COVID-19

Live Support Advocates are available to callers using both voice and text services at any time. Support Advocates are available in English and Spanish.

Marylanders who have access to the internet, can visit covidlink.maryland.gov and connect by chatbot or instant-message with an advocate. Internet users can also visit coronavirus.maryland.gov/pages/vaccine to find the closest vaccination site.

Know Before You Go for Your Vaccine

- Confirm your eligibility status in one of [Maryland's Vaccine Priority Groups](#)
- Confirm appointment date, time and location
 - You second dose is scheduled when first-dose appointment is made
 - Do not arrive more than 15 minutes before your scheduled appointment
- Have needed documentation for your appointment (**Insurance is not required**)
- Be prepared to sign an affidavit certifying that you are eligible to receive a vaccine and provide your contact information

What to Expect at Your Vaccination Appointment

- Wear your mask, stay in your car, be ready to show your ID and appointment confirmation number or QR code.
- Review the fact sheet that you receive with information about the COVID-19 vaccine you are getting
- Be ready to stay onsite for allergic reaction monitoring for 15-30 minutes after your shot
- Have a safe place ready to store the vaccination card that confirms which COVID-19 vaccine you received and the date and the location of your shot. You will also need the card to confirm your second-shot appointment. Consider taking a picture of the card for safe keeping

Maryland Mass Vaccination Sites

Vaccines are by appointment only. No walk-ins.

Six Flags

Open Date: 2/5/2021

Location: 13710 Central Avenue, Upper Marlboro, MD 20721

Monday-Sunday, 8 a.m. to 4 p.m.

Appointment registration also available online at massvax.maryland.gov

Baltimore Convention Center

Open Date: 2/5/2021

Location: 1 West Pratt Street, Baltimore, MD 21201

Monday-Friday, 8 a.m. to 1 p.m.

Saturday, 1 p.m. to 3 p.m.

Appointment registration also available online at www.umms.org/BCCvaccine.

M&T Bank Stadium

Open Date: 2/25/2021

Location: 1101 Russell Street, Baltimore, MD 21230

Monday-Sunday, 9 a.m. to 5 p.m.

Appointment registration also available online at www.umms.org/StadiumVax

You can get appointment updates for mass vaccination sites by texting 'MdReady' to 898-211.

Find A Covid-19 Vaccination Provider at a Non-Mass Vaccination Site

You can [find a vaccination site](#) location that is easy to get to for both your first and second shot. Before leaving your first appointment, make sure you have a second appointment scheduled from the same site, or know how to schedule it. Visit coronavirus.maryland.gov/pages/vaccine to find a vaccination site.